

FOR PATIENTS

Personalized Eye Drops



When your eye care provider decides that Vital Tears are right for you, we make it easy to get started.



- 1** | **Contact our Patient Services** team to schedule your blood draw at one of our contracted blood collection facilities. You can also choose to have your blood drawn at home. Please note that the time required to schedule a mobile blood draw depends on your geographic location and availability. **800.360.9592**
- 2** | Once your **blood is collected**, it will be shipped to our laboratory where trained technicians will process your serum tears.
- 3** | When your tears are ready to ship, we will call you to **schedule delivery**. It's important to note that Vital Tears are shipped cold or frozen, so you'll need to be available to sign for the delivery. Your tears are typically ready to ship within 48 hours of your blood draw, so expect a call from us the day after your blood draw appointment.

Vital Tears are:

Custom-made eye drops produced from your own blood. These drops are commonly referred to as serum tears, and eye care providers have prescribed them for over 30 years to treat those suffering from a range of eye conditions.

PRESERVATIVE FREE

Vital Tears are preservative free.

CUSTOM MADE

Vital Tears are custom made for each patient to the exact specifications advised by their eye care provider.

SAFE

Vital Tears are processed in a medical laboratory by dedicated technicians using validated safety procedures.

MICROFILTERED

Vital Tears are microfiltered to remove pathogens.



Cost and Insurance Coverage

The cost of Vital Tears is based on the treatment plan that your eye care provider prescribes. We do offer payment options to help make Vital Tears more affordable.

While some insurance companies will reimburse for Vital Tears when a claim is submitted, Vital Tears is generally a self-pay service. Our Patient Services team can provide forms to help you submit a claim to your insurance provider.

Blood Collection

The amount of blood we need to process your tears depends on the concentration and dosage ordered by your doctor, but it is typically less than a few ounces.

You may have your blood collected at one of our 400+ contracted facilities nationwide, or you may choose to have your blood drawn at home by one of our mobile phlebotomists.

Our Patient Services team will help you select the blood collection option that is most convenient for you.





Storing Vital Tears

Because Vital Tears are made from biological material and are preservative free, they must be kept refrigerated.

Your Vital Tears will be shipped cold or frozen. Store the bottle of tears you are using in the refrigerator and put the remaining vials upright in the freezer.

A bottle of Vital Tears will last for one week in the refrigerator. Stop using the bottle and discard it after seven days. The bottles stored in the freezer are good for six months.

Traveling With Vital Tears

If your Vital Tears must be out of the refrigerator for more than one hour, carry them in a cooler with ice or frozen gel packs. You may also use a portable medicine cooler to store your tears when away from home.

Vital Tears was founded in 2015 with a mission to provide convenient, high-quality serum tears for anyone in the United States. We are passionate about helping patients get the serum tears they need quickly and conveniently.



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Learn more
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