



## HEALTH INFORMATION ACCESS REQUEST FORM

Under the Privacy Rule standards of the Health Insurance Portability and Accountability Act of 1996 (HIPAA), you have the right to access, inspect and/or obtain a copy of your health information maintained in our designated record set. Usually, this includes medical and billing records. The information requested in this form is needed to comply with those Privacy Rule requirements. Your request to access, inspect, and/or obtain a copy may be denied in limited circumstances. If your request is denied, you will receive a written statement indicating the reasons for denial.

Personally identifiable information requested in this form is mandatory in order to process your request and will only be used for this purpose.

**Instructions:** Please return this form to this address, or, call this number with questions:

Vital Tears HIPAA Privacy Officer  
QA@vitaltears.org  
10560 N. Ambassador Dr. Suite 210  
Kansas City, MO 64153  
(816) 255-1387

### Section A: Individual Requesting Access

Name (Last, first, middle initial):

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Address (Street, City, State, and Zip Code):

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Telephone: (\_\_\_\_) \_\_\_\_\_ E-mail: \_\_\_\_\_

☐ Check this box if you want your health information records mailed to a different address. If so, complete the information below.

Address – Street, City, State, and Zip Code:

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Health Information Access Request Form

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**Section B: Protected Health Information Access Requested**

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Please specify the information to which you are requesting access:

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Please indicate the form or format in which you would like to receive your requested information:

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Please indicate the timeframe of the records to be inspected or copied:

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Please indicate the means by which you wish to inspect or obtain a copy of the requested information (fax, mail, on-site, e-mail, etc.), and provide the necessary phone number or address:

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We may impose a fee of \$\_\_\_\_\_ to cover the cost of copying the requested information or postage when you have requested a copy of the information to be mailed to you.

Do you agree to these fees? \_\_\_\_ YES \_\_\_\_ NO

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**Section C: Signatures**

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\_\_\_\_\_  
Patient Name

\_\_\_\_\_  
Patient Account Number

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date and Time

**If this request is from a personal representative on behalf of the member, provide a copy of the documentation to support the representation and complete the following:**

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\_\_\_\_\_  
Name of Personal Representative

\_\_\_\_\_  
Relationship to Patient

\_\_\_\_\_  
Signature of Personal Representative

\_\_\_\_\_  
Date and Time

For Vital Tears Use Only:

Date Received: \_\_\_\_\_      \_\_\_\_\_ Accepted \_\_\_\_\_ Denied

Date and Time of Inspection: \_\_\_\_\_

If denied, check reason for denial:

\_\_\_\_\_ Excepted Information

\_\_\_\_\_ Inmate Request

\_\_\_\_\_ Confidentiality Issues

\_\_\_\_\_ Research

\_\_\_\_\_ Privacy Laws

\_\_\_\_\_ Other: \_\_\_\_\_